Michael C. Jackson is Emeritus Professor at the University of Hull and MD of Systems Research Ltd. He graduated from Oxford University, gained an MA from Lancaster University and a PhD from Hull, and has worked in the civil service, in academia and as a consultant. Between 1999 and 2011, Mike was Dean of Hull University Business School, leading it to triple-crown accreditation. Mike has been President of the International Federation for Systems Research and the International Society for the Systems Sciences. He was editor-in-chief of *Systems Research and Behavioral Science* for 26 years. Mike is a Companion of the Association of Business Schools, a Chartered IT Professional, and a Fellow of the British Computer Society, the Cybernetics Society, the Chartered Management Institute, the Operational Research Society, the International Federation for Systems Research, and the International Academy for Systems and Cybernetic Sciences. He has received many awards, two honorary degrees, and has been a visiting professor at numerous international universities. In 2011 he was awarded an OBE for services to higher education and business. In 2017 he received the Beale Medal of the UK Operational Research Society for 'a sustained contribution over many years to the theory, practice, and philosophy of Operational Research'. Mike is known as a key figure in the development of 'critical systems thinking' - a topic on which he has published ten books and over 150 articles. His latest book 'Critical Systems Thinking and the Management of Complexity' was published by Wiley in April 2019.